**Online/Contact Instruction - One-year Intensive Course of Czech for Foreigners**

**The terms of cancellation of participation and cancellation policy**

The customer is entitled to cancel his/her participation in written form by sending a message to the e-mail address [koordinator@cjv.muni.cz](mailto:koordinator@cjv.muni.cz). The participation is cancelled at the moment this message is received. The customer will be refunded the amount paid reduced by the following cancellation fees:

* + 50% of the total course price is reimbursed if the VISA application for the spring semester will be rejected under the condition that the student provides us with a confirmation of the visa refusal to the e-mail address: [koordinator@cjv.muni.cz](mailto:koordinator@cjv.muni.cz). The money will be returned by bank transfer only.
  + 35% of the course fee for the spring semester (which makes 1, 170 EUR) is reimbursed if the second term of the course will be held online due to covid-19 restrictions and the student does not agree with such a change. The money will be returned by the bank transfer only.
  + No tuition fees are reimbursed if the student will not communicate his/her intention of quitting the course by the 4th of January
  + The above-mentioned cancellation policy conditions do not apply to the students who made the partial payment (1, 800 EUR) for the autumn semester and haven´t made the remaining payment (1, 800 EUR) by 1st December 2020.